AUSTRALIAN PROFESSIONAL GALVANIZING Quality Management System Capability Statement























CAPABILITY STATEMENT



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AUSTRALIAN PROFESSIONAL GALVANIZING

Quality Management System Capability Statement



1 Company Information

Registered name:	Australian Professional Galvanizing Pty Ltd				
Trading name:	Australian Professional Galvanizing Pty Ltd				
ABN: ACN:	70 119 874 485 119 874 485 87-91 Kenny Street,				
Register office address:	CAIRNS QLD 4870				
Postal address:	PO Box 1409 CAIRNS QLD 4870 Australia				
Plant address:	21 Hunter Street, Stuart, TOWNSVILLE QLD 4811				
Phone number:	+61 07 4753 1200				
Fax number:	+61 07 4729 0222				
Email:	info@auprogal.com.au				
Web address:	www.auprogal.com.au				
Managing Director:	Steven Pollard	07 4040 7014	steve@auprogal.com.au		
General Manager:	Trevor Raiteri	07 4753 1201	trevor@auprogal.com.au		
Sales Manager:	Steven Pollard	07 4040 7014	sales@auprogal.com.au		
Production Manager:	Ashley Clinnick	07 4753 1203	ashley@auprogal.com.au		
Transport Supervisor:	Josh Hyytinen	07 4753 1221	transport@auprogal.com.au		
Financial Controller:	Amanda Hellier	07 4753 1220	amanda@auprogal.com.au		
Group Emails:	Townsville Admin Team		tsvadmin@auprogal.com.au		
	Galvanizing Production Team		production@auprogal.com.au		
Bankers:	CBA - Commonwealth Bank Australia BSB: 064-804 Account No: 13515737				
External Accountants:	Advantage Accounta PO Box 211, Bungal	• •	ABN: 17 651 498 739 870		
	P: 07 4041 6777	4041 6777 E: info@advantageaccountancy.com.au			

2 Galvanizing Contact Information

TOWNSVILLE PLANT

21 Hunter Street, Stuart, TOWNSVILLE QLD 4811 P: 07 4753 1200 Fax: 07 4729 0222 Info@auprogal.com.au

MACKAY FACILITY

167 Paradise Street, MACKAY QLD 4740 M: 0487 788 772 P: 07 4753 1200 Fax: 07 4729 0222 mackay@auprogal.com.au

CAIRNS FACILITY

87-91 Kenny Street, Portsmith,
CAIRNS QLD 4870
P: 07 4040 7000 Fax: 07 4051 0961
Info@auprogal.com.au



ISO 9001:2015, ISO 14001:2015 & AS/NZS 4801:2001 System Certified



3 Introduction

Australian Professional Galvanizing (APG) is a locally owned North Queensland based company. Originally Pollards Galvanizing established in 1966 with a modern plant now located in Townsville providing galvanizing services to clients from Gladstone to the Torres Straight islands and west to Mt Isa. The modern state of the art plant, offering comparable capabilities found anywhere in Australia. The company operates depots in Cairns and Mackay serviced by our own transport fleet. We have 80 plus employees offering technically experienced staff with over 100 years combined knowledge to assist with design and any special requirements.

4 Our Values

APG use this set of core values to establish a code of conduct required by all employees.

- We always conduct ourselves with courtesy, manners, and respect
- We value team play. Production is the whole process not just one section.
- We face our day with the discipline to get the job done right the first time.

5 Vision Statement

"TO BE THE FIRST CHOICE FOR HIGH-VOLUME MANUFACTURING & GALVANIZING SERVICES"

Our vision statement inspires us to be the first choice for customers, suppliers and employees. This statement guides decision making and is reinforced by our strategies and actions.

6 Capabilities

Galvanizing Facility - Townsville

- Large modern Galvanizing Plant located in Townsville, North Queensland
- Zinc Galvanizing Kettle dimensions are 12.5m X 1.6m X 2.8m (L*W*D).
- The plant has the capacity to process 2000 tonne plus per month
- 22.0m long chemical processing tanks
- Maximum double dip length 20 metres plus
- Maximum roll over double dip frame 5.2 metres wide and up to 12 metres long.
- Maximum lifting capacity 20 tonnes. (Operate 7 x 10T Over Head Gantry Cranes)
- Fleet of Forklifts (Max 7.0T Forklift capacity)



Modern Galvanizing Plant



Product being Galvanized

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Transport and Logistic - Townsville, Cairns & Mackay

- Support offices & yard hardstand storage areas located in Cairns & Mackay
- Fleet of trucks to transport material to and from our galvanizing plant
 - ✓ 3 x Primemover
 - ✓ Fleet of varied semi-trailers (Standard flat deck, Drop deck, expandable, B Doubles)
 - ✓ Isuzu FVR165/300 truck 8.0M Flat Deck Tray Tare 7500Kg





Light Vehicle Fleet

DAF XF105 Primemover with extendable load

7 Our Operational Approach

Australian Professional Galvanizing (APG) can provide a full galvanizing service from collecting your steelwork, chemical cleaning, galvanizing and return transport. We also operate depot in Cairns and Mackay which allows us to deliver steel back to your local depot. APG will handle all inter-depot transport, moving your product to Townsville for galvanizing and returning to your regional depot. You may need your product to go elsewhere, different regional depot or even direct to site. We can help with that.

With our regional footprint and people on the ground, we can offer professional advice on design, fabrication, material chemistry and best Galvanizing practises.

Remember "Fit for Galvanizing" gives the best quality finish every time.

8 Quality, Accreditation and Certification

Inbuilt quality starts with the design for steel fabrication, galvanizing and continues right through all subsequent phases. It involves the quality that comes from the skill and care of the person or persons operating the process, which conforms to Australian Standard AS/NZS ISO 9001:2015 Quality Systems. This standard is aimed primarily at preventing and detecting any nonconformity during production and implementing the means to prevent its recurrence so to provide a service in accordance with client's specifications and statutory requirements.

APG have implemented a Quality Assurance System in accordance with the Australian Standard AS/NZS/ISO 9001:2015. APG is committed to supplying a galvanizing service, to Australian Standard AS/NZS 4680:2006 and to meet specific customer requirements from tender stage, receiving goods, processing, testing and delivery of product. The life expectancy for the galvanized protective coating is dependent on the atmospheric conditions as outlined in AS/NZS2312 Atmospheric Corrosive Environment, and AS/NZS4312 Atmospheric Corrosive Zones.

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APG is certificated in 3 areas to ISO requirements with external audits annually.

 SAFETY
 AS/NZS 4801:2001

 QUALITY
 ISO-9001:2015 (AS/NZS ISO 9001:2016)

 ENVIRONMENT
 ISO-14001:2015 (AS/NZS ISO 14001:2016)

Global Certification Pty Ltd





The Quality Manual and associated procedures define systems that will ensure quality service conformance to customers' expectations and needs. Where the customer's requirements are not specific, all works to be done in line with Australian Standard AS/NZS 4680:2006.

- QA system ensuring we comply with your QA requirement and AS/NZS 4680:2006
- Full in-house tracking and traceably through the galvanizing & transport process.
- Member of the Galvanising Association of Australia



Thickness Testing



QA Inspection & Tag Recording



Calibrating Thickness Tester

9 Financial & Insurances

Australian Professional Galvanizing (APG) maintains the following insurances:

Public Liability Insurance Product Liability Insurance Plant & Equipment Insurance Business Interruption Insurance Cargo Insurance Workcover

Policy No. 10M 5655745 \$ 20M Policy No. 10M 5655745 \$ 20M Policy No. 24F2536677 Policy No. 01R 3559220 Policy No. 46103458 Policy No. WAA060747816 CGU Insurance Limited CGU Insurance Limited CGU Insurance Limited CGU Insurance Limited National Transport Insurance Workcover Queensland



APG is a member of:

